



Testimonials 2022



1.



Puerto Vallarta

"Program Development: Great communication.

Program Planning: Jaime did a great job.

Program Operation: Amazing, thank you".

John DeLeon | VP Sales-Operations

2.



Costa Rica

"Jeremy and the team were great to show our clients many options and being a good resource of pertinent information. Planning was detailed, specific, and helpful even beyond just your normal activities. You kept us up to date on rules, regulations, and best practices. Very flexible and helpful with our many changes on site."

Derek Christenson | Event Sales Director

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Los Cabos

"I really loved the sleepy little town in Loreto, and enjoyed meeting with Joaquin. He provided a really great service for us and we even got the chance to do a site inspection of the Villa del Palmar together which was amazing."

Lori Jepsen | Executive Services



Puerto Vallarta

"Program planning was very efficient. Program operation was excellent as always! Always on time and flexible"

Alee Habib | Director of Sales





5. **Creative Group®**
Let's Thrive®

Puerto Vallarta

"Program Development: Jaime was wonderful to work with.

Program Planning: I greatly appreciate all of Jaime's efforts on planning this program, especially around the Christmas holiday!

Program Operation: I was not onsite, however my team said IVI was wonderful onsite!"

Julie Wildebour | Program Manager

6. **augeo**

Mexican Caribbean

"Program Development: All the staff at IVI is very attentive and quick to respond. Very organized and professional.

Program Planning: Provided a catamaran alternative when we needed a solution fast. Very honest and a joy to work with. We hope to continue to work together in the future!

Program Operation: Vans always on time. Thank you Efren, Fausto, Raquel, Giovanni and team!"

Kerensa Monaco | Account Manager



7.



Puerto Vallarta

"While visiting Puerto Vallarta, I had the privilege of working with IVI DMC for my destination management needs. Jaime Nelo (Destination Managing Director) and IVI DMC are true hospitality professionals. Upon arrival, I was greeted with a warm welcome and flawlessly executed transportation services. During my stay, IVI DMC quickly proved to be an invaluable resource that was integral in the success of my travel. I look forward to the opportunity to work with Jaime and IVI DMC again"

Paul Cataudella | Founder

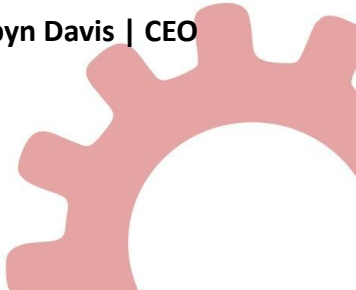
8.



Mexican Caribbean

"We were incredibly pleased from beginning to end. We will absolutely recommend to others. Salomon is an absolute rockstar."

Robyn Davis | CEO

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9.



Los Cabos

"Program Development: As always an amazing job."

Program Planning: Marla is great to work with.

Program Operation: Joaquin did an amazing Job".

John DeLeon | VP Sales-Operations

10. **zp group**

Costa Rica

"Everything was perfectly planned. Excellent operation."

Katherin Glossin | Director of Operations and FSO





Mexican Caribbean

"Efren and Rafael were WONDERFUL to work with. Efren was always very thorough in his communication. Rafael was very professional and thorough."

Lisa McGowan | President



Mexican Caribbean

"Program Planning: It was a pleasure working with your team. Eugenia was great in the planning process. No matter how many questions we threw at her, Eugenia was always there with a quick answer."

Program Operation: I know Heather had a really wonderful experience with Rafael and the on-site team. There were several logistical challenges during set-up and the team rose to the occasion to figure out a way to resolve each issue."

Robyn Woodall | Consulting Producer



13.



Los Cabos

"Our site inspection to Cabo was a bit of a last minute scramble and the team at IVI met the challenge head on! All transportation needs were managed perfectly -- from the minute we arrived at the airport until we were returned back for our departure flights, we knew we were in safe hands. The team provided us with personalized service, local knowledge and programming suggestions, and they handled a last-minute popup dinner request with a recommendation that exceeded our expectations! While the client did not select Cabo as its final destination this time, I definitely look forward to working with them on a program in the future!"

Thanks Marla for your kind personal attention to ensuring our site visit to Cabo was flawless. I really appreciated the frequent check ins that you and Joaquin made to me to check on the group and any changes with timings or plans. It allows me to focus on my clients and the experience at the hotels without having to worry about the logistics. You both were amazing to work with and I look forward to being able to work with you and Joaquin in the future!"

Patti White | Event Strategist



14. **Creative Group®**
Let's Thrive®

Mexican Caribbean

"Eugenia was wonderful to work with on the planning, and Fausto and Jiovanni were great onsite at our hospitality desk! It was a pleasure to work with your team!"

Julie Wildebour | Program Manager

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Mexican Caribbean

"Program Development: Efren was very proactive and responsive - a breath of fresh air from what I had been experiencing elsewhere with other companies - thank you!"

Program Planning: Excellent and more.

Program Operation: Excellent - Edgar and team were wonderful, hospitable and could not have asked more of them. THANK YOU IVI!!!"

Silvia Lucchinetti | Sr. Account Manager



Mexican Caribbean

"IVI was awesome! They meet our every need and was attentive. They went above and beyond our expectations. We are excited to be working with IVI in July 2022!"

Teresa Colvin | Sr. VP Administration

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17.



Creative Group®

Let's Thrive®

Mexican Caribbean

"Program Development: Team was very helpful in working around specifically our day trip idea to Playa Mujeres and also figuring out the logistics of our activities. They even stepped in to assist with some last minute entertainment needs!"

Program Planning: I felt very communicated with and we had scheduled calls regularly to touch in which I found super helpful to address items that sometimes would have taken more time over email.

Program Operation: Our onsite team was amazing! They were there whenever we needed that little extra assistance. They made certain that everything went smoothly and stayed on track."

Kyla Gunnink, CIS | Program Manager

18.



Los Cabos

"Marla was great to work with during the planning and I always knew we were in a good place with planning. The onsite team was amazing and was willing to help problem-solve or find out-of-the-box solutions."

Karolyn Hemmig, CMP | Program Manager



19. **CARLISLE**
A Branch of Tzell Travel Group

Mexican Caribbean

"On behalf of our client, we want to thank you for the outstanding job that you did for our program. The transfers were perfect and went very smoothly. Giovanni was great and very responsive to all the flight changes. Many thanks again"

Ellen S. Saxe | Vice President

20. **atec**TM
INFORMED BY **EOS**

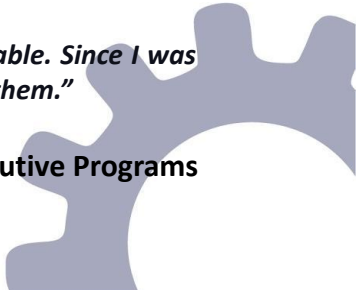
Los Cabos

"Program Development: Marla was fantastic to work with, and kept me updated along the way. Even when something wasn't available, she let me know from the start, and came prepared with other ideas to replace it.

Program Planning: Robert and Marla understood exactly what we were looking to achieve with our group, and they came prepared with several great ideas for us to choose from, and hit the mark with everyone of them.

Program Operation: Having Marla and her staff available to move our group from location to location was invaluable. Since I was the only corporate coordinator on site, I couldn't have done all of the movement from one site to the other without them."

Kay Sirianni | Manager, Executive Programs



21. The Happy Co.

Mexican Caribbean

"Eugenia from Planning was AMAZING! She gave great suggestions and replied to all email promptly. Very flexible with options and budget for gifts. During the operation everyone was patient, courteous, on time and willing to help with all aspects of my program"

Courtney Tyler | Senior Manager of Corporate Events, Incentives & Social Media

22. BRIGHTSPOT

Los Cabos

"Program Development: Enjoyed working with Marla. Marla is very attentive.

Program Planning: Great experience. Enjoyed working with the IVI team.

Program Operation: IVI did an amazing job on-site. Staff is very professional and knowledgeable."

Senior Program Manager



23.



Los Cabos

"Marla and Joaquin were great"

Mark Kustwan, CMP | Owner

24.



Puerto Vallarta

"Went above and beyond to make sure we had a great CSR project! Very thorough and goes above and beyond to ensure a flawless program!"

Alee Habib | Director of Sales



25.



Puerto Vallarta

“Excelente, mucha profesionalidad. Todo muy bien, buena logística y planeación. Satisfecha con el servicio.”

Ximena Agredano | Gerente de Grupos

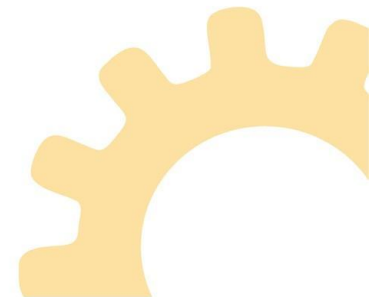
26.



Central Mexico

“Mucho seguimiento por parte del personal. Estaban pendientes del pasajero todo el tiempo”

Ana Maggiolo | Consultant Event Solutions



27.

Costa Rica

"Program Development: They all provided a wide array of experiences that immersed us in Costa Rican culture. A+!

Program Planning: Excellent service and planning. Very accurate descriptions as well. Only thing to suggest would be to describe the rides to activities more in depth - bumpy, maybe recommend guests take medicine if they get motion sickness.

Program Operation: Exceed our expectations. Truly exceptional service and experiences. Yorlan and Willian were the best - we were sad to leave them."

Jimmy Hascup | Leisure traveler

28.



Puerto Vallarta

"Thank you once again for the excellent services and it was a great pleasure meeting you. Truly appreciated you accompanying us on both transfers.

Our stay in paradise, your amazing destination, was enjoyable and memorable. I am already looking for next year 😊😊

Telling everyone about Puerto Vallarta, Punta Mita and Riviera Nayarit."

Mirella Bonilla | H&A America Corp.

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25.



Los Cabos

"Thank you for your partnership! Our attendees and executive host are thrilled with the program. We got great feedback on all of the activities. Your team did great on-site, I cannot say enough great things about Omar and Joaquin. Looking forward to the chance to be back in Cabo with your team."

Brittani Waldman | Account Director

26.



MEETINGS & EVENTS

Central Mexico

"Muchas gracias por la flexibilidad para atender a las necesidades de este grupo con escaso tiempo de margen. Nos habéis atendido, apoyado y dado respuesta en todo momento".

Vicenta Maeso | Account Manager Meetings & Events

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Testimonial Mexican Caribbean

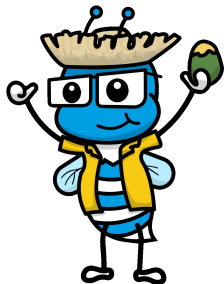


“Program Development: Fernando was awesome to work with and he took great care of my guest and answering all my client's many questions and helping her find the best path for the group!”

Program Planning: Planning was smooth and I had no issues.

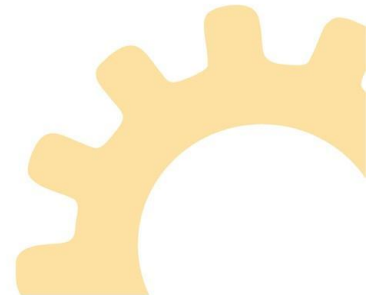
Program Operation: The guys who worked the hospitality desk with me were amazing! They did a great job of making my guests feel at home and helping them get to where they were going. They loved the shuttle to shopping! It was a big hit! Thank you Fernando for the suggestion. We will be doing that again.”

*Elizabeth Crawford, CMP
Meetings & Events Operation Director*



MeetingAdvice

AN ETHERIO COMPANY



Testimonial

IVI DMC Mexican Caribbean



“Program Development: Great follow up.

Program Planning: Thank you, excellent communication.

Program Operation: The staff was awesome. Salomon was the best!”

Teresa Colvin, Sr. Vice President Administration



Senior Life Services
YOUR PARTNER FOR LIFE



Testimonial Los Cabos & Puerto Vallarta



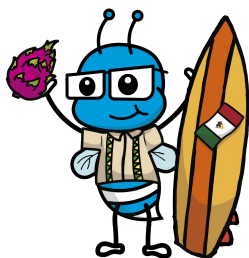
"I just wanted to let you know that your teams in Puerto Vallarta and Cabo were outstanding as always. We just finished 4 programs with you all - 2 in PV and 2 in Cabo.

First of all, Jaime & Erick in PV went above and beyond the call of duty assisting us. We truly appreciate the partnership and the level of professionalism. Jaime was so helpful and provided a level of trust that everything would go smoothly. So huge thank you to both of them!

In Cabo, Joaquin is a great addition to Marla's team. He's eager to learn and develop relationships in that region to better assist clients. I truly enjoyed working with them. They handled all the changes effortlessly.

As always – grateful for the partnership, friendship and professionalism you provide."

Melissa DeLeon, President



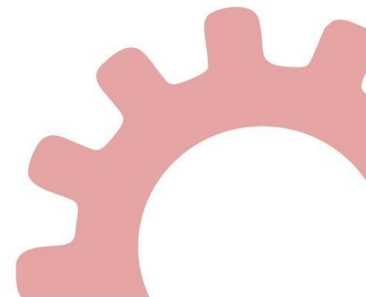
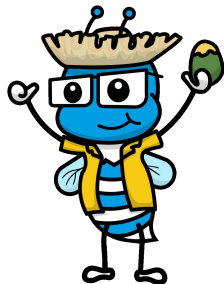
Testimonial



IVI DMC Mexican Caribbean

“Fernando, I am so grateful for all your and IVI's help in making my trip to Mayakoba so special and informative! THANK YOU! I love your team and so glad EEG partners with you all!”

Elinor Pullman | Strategic Sourcing Planner



Testimonial

IVI DMC Mexican Caribbean



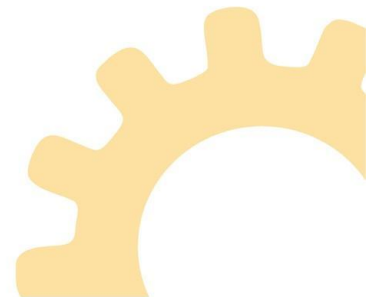
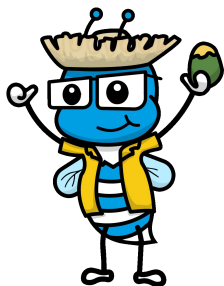
"IVI is the best!"

Amazing service, innovation, collaboration, and fun.

A great partner to have in Mexico".

Dana Warren

National Accounts Manager, Vendor Relations Canada



Testimonial Dominican Republic



"IVI's service was incredible from the beginning of our trip planning and I want to thank you immensely, Bidia and all the staff involved! :)"

The trip was excellent and we had great feedback from guests. The last day of Saona Island was the highlight of the trip and everyone loved it.

I thank the partnership, the excellent leadership of the group during the trip and I hope to see you very soon in the next incentive."

Eduardo Buckup | Director



Testimonial

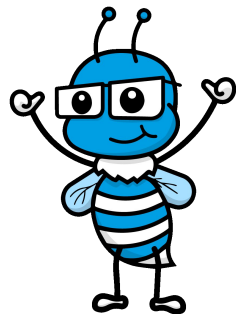


“Dear Mr. Garcia,

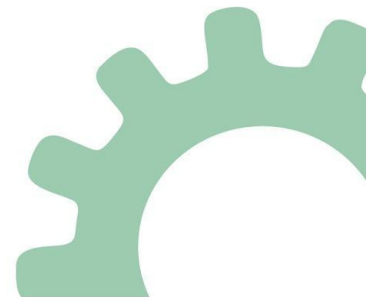
I’m truly honored to receive your email, thank you for taking the time and to invite me to contact you anytime – but I know for a fact that I’m already in good hands.

Your vision is extremely fruitful and you consistently run a team of excellent professionals always eager to please. Thank you again.”

France LaFlamme | Founder & President



LaFlamme
CONSULTING GROUP



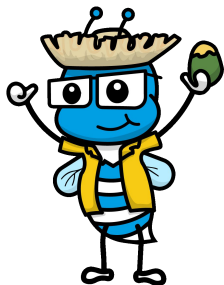
Testimonial



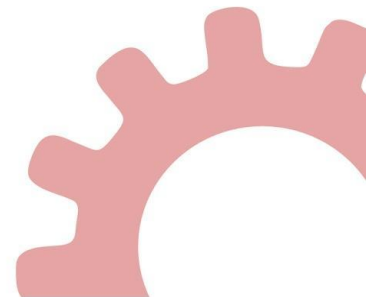
IVI DMC Mexican Caribbean

“IVI met and exceeded expectations in all aspects.”

Jennifer Dufresne | Event Manager



One10^x



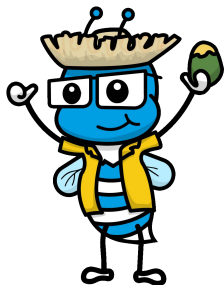
Testimonial



IVI DMC Mexican Caribbean

“Staff did a good job. Salomon was a very helpful with departures”

Ami Dalton, CMP | Senior Event Manager



One10^x



